



SGX Online Education

Online Education 2FA Authentication Guide

v 1.0

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1.0 Introduction to Online Education

Since January 2012, as part of the Monetary Authority of Singapore's initiatives to provide trading safeguards to retail investors, brokers have to assess if investors have the relevant knowledge and experience before they can invest using Specified Investment Products (SIPs).

SIPs have structures, features and risks that may be more complex and require more knowledge to understand. Check with your broker to find out whether a product is an SIP.

The current list of SIPs includes:

- Exchange Traded Funds (ETFs)
- Leveraged and Inverse Products (L&I)
- Exchange Traded Notes (ETNs)
- Structured Warrants (SWs)
- Daily Leverage Certificates (DLCs)
- Futures and Options listed on SGX derivatives market

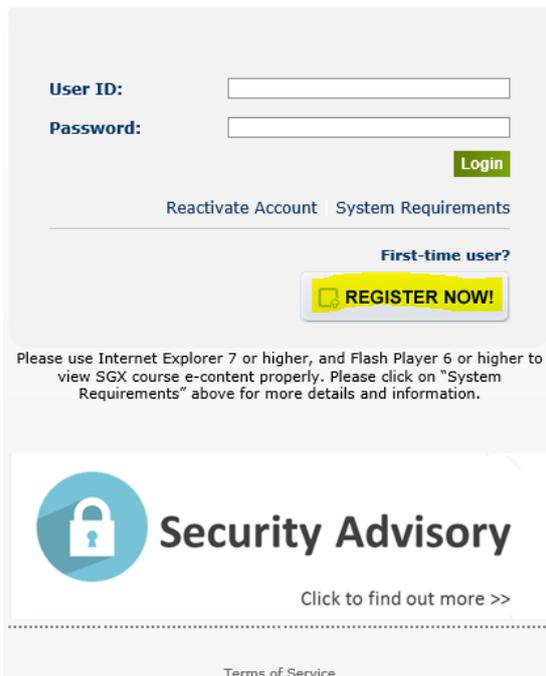
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2 Login to Online Education

2.1 Online Education URL and UserID

URL: <https://onlineeducation.sgx.com>

On accessing the URL above, users accessing the site for the first time should click on “Register Now” button to register to access the site.



The screenshot shows the login interface for Online Education. It includes a 'User ID' field, a 'Password' field, and a green 'Login' button. Below these are links for 'Reactivate Account' and 'System Requirements'. A yellow 'REGISTER NOW!' button is highlighted for 'First-time user?'. A security advisory banner at the bottom features a padlock icon and the text 'Security Advisory' with a link to 'Click to find out more >>'. At the very bottom, there is a 'Terms of Service' link.

2.2 Types of Online Education Users

There are two types of users using Online Education:

1. Investors /General Public
2. Brokers

The following sections will describe the various Online Education application modules such as:

1. Login Page;
2. Disclaimer Page
3. Course Page

During the login process, user will go through a two-factor authentication (2FA) process. The first login will be the username and password. The second step is to obtain the One Time Password (OTP) via the SMS, which will be sent to the registered mobile number the user updated at the time of registration.

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Below is a summary of the functions in the various modules:

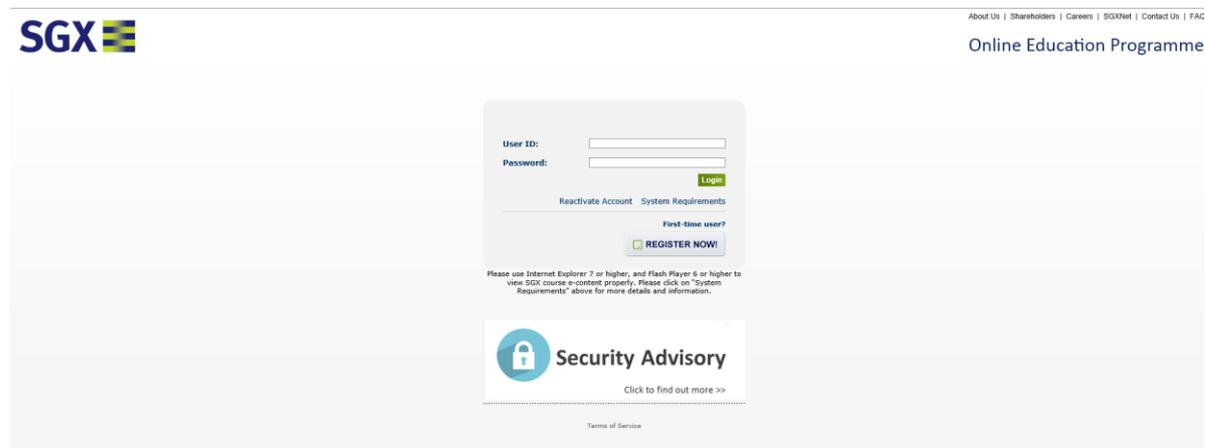
No	Modules	Features
1	Login Page	Authentication module for 1st and 2nd factor login
2	Disclaimer Page	Users to read and accept the disclaimer check box and click Accept to continue
3	Course page	Complete list of courses that users should take is available here

The details of the modules are described below.

2.3 Login Page

Upon accessing the Online Education URL (<https://onlineeducation.sgx.com>), the Online Education Login Page will be displayed.

User will login using their Online Education ID (username and password):



2.3.1 Second Factor Authentication (2FA)

Once the user is able to successfully login using their userID and password, a one-time password (OTP) will be sent to the user's registered mobile. The user will need to key-in the OTP they received in the screen similar to the one below.

User can click **Resend OTP** if they require a new OTP, and a fresh OTP will be sent to the user's mobile.

Please enter One Time Password (OTP) and click on "Submit" to proceed. The OTP is sent to your registered hand phone number.

OTP Token:

Submit

Cancel

[Resend OTP](#)

3 Disclaimer Page

Once the user is authenticated with the valid username, password and OTP combination user will be directed to the below disclaimer page. Once you are satisfied with the terms and conditions stated on the disclaimer page, scroll down to click the check box and click “Accept” to continue.

Welcome to SGX Online Education on SGX Specified Investment Products* (SGX Online Education).

Please take a few moments to go through this.

1. Customer Account Review (CAR) module
2. SGX Online Education Programme

*SGX Specified Investment Products have structures, features and risks that may be more complex in nature. These products on the securities market are marked with a "@" suffix on the SGX web Specified Investment Products:

- Shares
- Fully Paid Depository Receipts representing shares
- Subscription rights pursuant to rights issues
- Company warrants
- Units in Business Trust
- Units in real estate investment trusts
- Debentures (other than asset-backed securities & structured notes)

Examples of Specified Investment Products on SGX securities market are:

- Certificates
- Exchange Traded Funds (ETFs)
- Exchange Traded Notes (ETNs)
- Futures (Extended Settlement contracts)
- Structured Warrants
- Callable Bull / Bear Contracts (CBBCs)

Examples of Specified Investment Products on SGX derivatives market are:

- Futures
- Options

(1) Customer Account Review (CAR) Module

Complete the Customer Account Review (CAR) module if you wish to trade in SGX Specified Investment Products. The information you provide will help your SGX broking firms assess if you have the relevant knowledge and experience to trade in these products.

On completion, please approach your broker for their review.

If your broker assesses that you have the relevant knowledge or experience to trade in these products, your broker may proceed to transact for you.

(2) SGX Online Education Programme

If your broker assesses that you may not have the relevant knowledge or experience in SGX Specified Investment Products, you may wish to go through the SGX Online Education Programme.

The SGX Online Education Programme covers the features and risks of Specified Investment Products, and a quiz of 20 questions to help you better understand these products.

You can access the SGX Online Education Programme at your own time and pace.

On completion of the programme, please approach your broker if you wish to trade in these SGX Listed Specified Investment Products.

Disclaimer

Complete the Customer Account Review (CAR) module if you wish to trade in SGX Specified Investment Products. The information you provide will be shared with your SGX broking firm to help them assess if you have the relevant knowledge and experience to trade in these products.

The approval for a customer's transaction in SGX Specified Investment Products is at the sole discretion of the broker.

The product information presented in this Programme is for educational purposes and does not constitute an offer or solicitation to buy or sell any investment product. It does not address any specific investment objectives or risk tolerance of any individual investor. **FROM YOUR BROKER OR FINANCIAL ADVISER REGARDING THE SUITABILITY OF ANY INVESTMENT PRODUCT IN RELATION TO YOUR INVESTMENT OBJECTIVES AND RISK TOLERANCE.**

The approval for a customer's transaction in SGX Specified Investment Products is at the sole discretion of the broker.

Investment products are subject to significant investment risks, including the possible loss of the principal amount invested. **PAST PERFORMANCE OF INVESTMENT PRODUCTS IS NOT INDICATIVE OF FUTURE RESULTS.**

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I have read above disclaimer text. Allow me to proceed further.

4 Course Content Page

Once logged in successfully, the user can click on courses as highlighted in the screenshot below to continue.

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Home My Courses Reports Preferences Support Logout

My Courses Welcome: Farook Moham

My Courses

Please click on the Course link below to access the course contents.

Title: Tags:

Results 1 - 1 of 1.

Code	Title	Description	Status	Start Date	Expiry Date
SGXSIP1	Customer Account Review and SGX Online Education Programme		Incomplete	2018-08-20	

Result Page: 1

Legend: Expired Not Started

4.1 Preference Menu

Preference menu gives options to change password and to change user information like mobile number and email address

Home My Courses Reports Preferences Support Logout

preferences

Preferences

My Profile [Change Password](#)

Here you can edit your profile. Here you can change your password.

4.2 Reset Password for User Request

To reset the password, user will have to email Knowledge Platform Support support@knowledgeplatform.com for support. Alternatively, users can click “Reactivate account” as in the screen below and complete the questionnaire to receive a new password.

User ID:

Password:

[Reactivate Account](#) [System Requirements](#)

First-time user?

Please use Internet Explorer 7 or higher, and Flash Player 6 or higher to view SGX course e-content properly. Please click on "System Requirements" above for more details and information.

 **Security Advisory**

[Click to find out more >>](#)